

ISO 9001 – 2015 QUALITY POLICY STATEMENT



The Miniclipper Management Team will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System.

We undertake to ensure sufficient resources are made available within Miniclipper to achieve this.

We undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of Miniclipper.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, compliance, and its direct relevance to the success of Miniclipper. Equally, every employee is responsible for, and will be trained and guided to perform the duties required by his or her specific role.

Miniclipper has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within Miniclipper as determined by top management.

Miniclipper will set measurable objectives which will be reviewed regularly and passively audited to ensure continual improvement.

The Quality System will be monitored, measured, evaluated, and enhanced regularly under the top management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.

These aims will be achieved through:

- ✓ quality focused culture to ensure the highest priority is placed on safety,
- ✓ the quality of data supporting legal compliance, regulatory audits, and interactions with stakeholders,
- ✓ put appropriate processes and systems in place to initiate a quality focused behaviour,
- ✓ ensure that management's decision making is focusing on customer satisfaction and the safety of customer products.
- ✓ Our aim is to execute our services in accordance with our HSEQ Manual & Policy Document and the system it describes and to ensure that each customer enjoys the service they have requested for maximum customer satisfaction.

Miniclipper is determined to grow and improve as a business in the most sustainable and compliant way possible, often utilising external specialist consultancy to achieve our goals.

All new aspects of the business whether through internal change, new sector standards, epidemic/pandemic situations or acquisition will be given the required level of support and resource to achieve and maintain compliance with the Business Manual and related ISO standards.

Signed

A handwritten signature in black ink, appearing to read "Peter Masters", written over a horizontal line.

Peter Masters - Managing Director
Last Reviewed: March 2023

Next Review: March 2024

Miniclipper Ltd / Quality Policy 2023

